

Emergency
Responder
Leadership
Academy

LEADERSHIP

Effectively Managing the Complex, Challenging & Obscure Business of EMS



September 7, 2018

8:00AM-4:30PM

Marist College

3399 North Road, Poughkeepsie, NY 12601

The purpose of this program is to provide an educational forum for leaders in Emergency Medical Services to discuss some of the most pressing and critical issues that affect EMS for-profit and not-for-profit agency systems and personnel. This unique program format and straight-forward discussion will support leaders in EMS with overviews of:

- Leadership and the oversight necessary for organizational success.
- Essential to proper financial management.
- Understanding your agency's strategic position in your community.
- How to avoid personnel management mistakes.
- The legalities, personnel problems, and internal dynamics to make recruitment and retention work better for you and your agency.
- A case study/introduction discussion of how well your agency culture manages the inclusion, orientation, and integration of experienced providers.

AGENDA

8:00am - 8:30am	Registration & Continental Breakfast	
8:30am - 8:45am	Welcome & Introduction	
8:45am - 9:30am	Understanding your Agency's Strategic Position in Your Community	Steve Kroll
9:30am - 11:00am	Risky Business ... Avoiding Personnel Management Mistakes in EMS	Clark Hayward
11:00am - 11:15am	Break	
11:15am - 12:30pm	Why Can't Anyone Keep Anyone? (Recruitment & Retention of Paid & Volunteer Staff)	Douglas Wildermuth, BS, NREMT-P, CIC, PC
12:30pm - 1:15pm	Networking Lunch	
1:15pm - 2:15pm	Who's Old is New Again	Lee Burns
2:15pm - 3:15pm	Governance Principles and Best Practices for EMS Agencies	Doug Sauer
3:15pm - 3:30pm	Break	
3:30pm - 4:30pm	Fiscal Outlook	Doug Sauer

This program will provide 6.5 hours of continuing education credit under additional (non core). Attendees will receive program credits, course materials, continental breakfast, and lunch. To receive credit for this program, attendance at entire event is required. Partial credit will not be given.

**Registration fee is \$100 per attendee. Refunds will not be offered.
Attendees must register individually Online at Eventbrite at:**

<https://erla-2018.eventbrite.com>

Registration deadline is August 31, 2018